

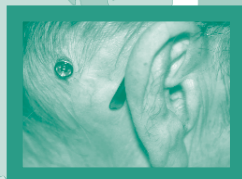
# RESOURCES

## FOR HARD OF HEARING AND DEAFENED



### WHERE TO GET HELP ...

- For Individual, Youth, Family and Group Support
- For Hearing Awareness Materials, Advocacy and Statistics
- For Complaints
- For Government Services
- For Referrals, Funding, Devices, Communication Strategies



**CHHA**  
CANADIAN HARD OF  
HEARING ASSOCIATION



**AMEC**  
L'ASSOCIATION DES  
MALENTENDANTS CANADIENS

Prepared by:

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Hearing Awareness – A Cornerstone in Canada's Social Fabric  
Canadian Hard of Hearing Association  
2435 Holly Lane, Suite 205, Ottawa, ON, K1V 7P2  
e-mail: [mdavid@chha.ca](mailto:mdavid@chha.ca)  
Web: [www.chha.ca](http://www.chha.ca)  
(Voice) 613-526-1584; (TTY) 613-526-2692  
(Fax) 613-526-4718  
(CanadaToll Free) 1-800-263-8068



**For Individual, Youth,  
Family and Group  
Support**

**CHHA-Edmonton  
Branch**

#10, 9912-106 Street  
Edmonton, AB  
T5K 1C5  
780-428-6622 Voice/TTY:  
[chha-ed@shaw.ca](mailto:chha-ed@shaw.ca)  
[www.chha-ed.org](http://www.chha-ed.org)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA National Office**

1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**Alberta College of  
Speech-Language  
Pathologists and  
Audiologists**

#209, 3132 Parsons Road  
Edmonton, AB  
T6N 1L6  
1-800-537-0589  
<http://www.acslpa.ab.ca/>

**College of Hearing Aid  
Practitioners of Alberta**

regulates hearing aid  
dispensing in Alberta  
under the Health  
Professions Act.  
1-866-990-4327  
[registrar@ainsliehearing.com](mailto:registrar@ainsliehearing.com)  
[http://www.chapa.ca/  
modules/content/?id=1](http://www.chapa.ca/modules/content/?id=1)

**Alberta Human Rights  
and Citizenship  
Commission**

800 Standard Life Centre  
10405 Jasper Avenue  
Edmonton, AB  
T5J 4R7  
780-427-7661  
[humanrights@gov.ab.ca](mailto:humanrights@gov.ab.ca)  
[www.albertahumanrights.ab.ca](http://www.albertahumanrights.ab.ca)

**For Government  
services**

*The following services can  
be accessed online at the  
Government of Alberta  
Website:*

*[http://www.gov.ab.ca/home/  
index.cfm](http://www.gov.ab.ca/home/index.cfm)*

**1. Online Services:**

**Alberta Employment  
Opportunities**

*[http://www.pao.gov.ab.ca/  
jobs/index.html](http://www.pao.gov.ab.ca/jobs/index.html)  
1-800-232-7215 TTY  
780-422-4493*

**Alberta Post-  
Secondary Education  
Information**

*[http://www.alis.gov.ab.ca/  
edinfo/Content/RequestAction.  
asp?format=html&aspAction=  
GetHomePage&Page=Home](http://www.alis.gov.ab.ca/edinfo/Content/RequestAction.asp?format=html&aspAction=GetHomePage&Page=Home)*

**Human Rights  
Information Service**

*[http://www.albertahuman  
rights.ab.ca/publications/  
AHRIS.asp](http://www.albertahumanrights.ab.ca/publications/AHRIS.asp)*

**Student Assistance:  
Student Funding  
Inquiry**

*[https://extranet.advanced  
education.gov.ab.ca/  
SFLearnerEnrolment/  
Enrolment.aspx?ReturnUrl=  
%2fSFS%2fstudent%2fmain.  
aspx](https://extranet.advancededucation.gov.ab.ca/SFLearnerEnrolment/Enrolment.aspx?ReturnUrl=%2fSFS%2fstudent%2fmain.aspx)  
PO Box 28000, STN MAIN  
Edmonton, AB T5J 4R4  
1-800-222-6485*

**2. People Services:**

**Alberta Aids to Daily  
Living**

2<sup>nd</sup> Floor South Tower  
10030-107 Street  
Edmonton, AB T5J 3E4  
780-427-0731

**Family Support for  
Children with  
Disabilities**

11<sup>th</sup> Floor Sterling Place  
9940-106 Street  
Edmonton AB T5K 2N2  
780-427-2551

**Disability-Related  
Employment  
Supports**

**Individual Office**

**Locations:** access online  
through Government of  
Alberta Website

**For Referrals, Funding,  
Devices, Communication  
Strategies**

**Calgary Deaf and Hard  
of Hearing Services**

63 Cornell Road, NW  
Calgary, AB T2L 0L4  
403-284-6201 TTY  
1-877-711-3447 (toll free)  
[equipment@dhhs.org](mailto:equipment@dhhs.org)  
<http://www.dhhs.org/index.php>



**For Individual, Youth,  
Family and Group  
Support**

**CHHA BC Chapter  
(19 Branches in BC)**

45774 Patten Avenue  
Chilliwack, BC  
V2P 1S1  
1-866-888-2442  
(toll free in BC)  
[www.chha-bc.org](http://www.chha-bc.org)  
[chha\\_bc@yahoo.ca](mailto:chha_bc@yahoo.ca)

**Island Deaf and Hard  
of Hearing Centre**

Victoria Office  
300-1627 Fort Street  
Victoria, BC  
V8R 1H8  
1-800-667-5448  
Voice/TTY  
[victoria@idhhc.ca](mailto:victoria@idhhc.ca)  
[www.idhhc.ca](http://www.idhhc.ca)

**Nanaimo Office**

205-55 Victoria Road  
Nanaimo, BC  
V9R 5N9  
1-877-424-3323  
Voice/TTY  
[nanaimo@idhhc.ca](mailto:nanaimo@idhhc.ca)  
[www.idhhc.ca](http://www.idhhc.ca)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA National Office**

1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**British Columbia  
Association of Speech-  
Language Pathologists  
and Audiologists**

402-1755 West Broadway  
Vancouver, BC  
V6J 4S5  
1-877-222-7572  
[admin@bcaslpa.ca](mailto:admin@bcaslpa.ca)  
<http://www.bcaslpa.bc.ca/>

**Board of Hearing Aid  
Dealers and  
Consultants  
(Regulatory Body)**

1515 Blanshard  
Victoria, BC  
V8W 3C8  
250-952-1502

**BC Human Rights  
Commission**

1662 West 75<sup>th</sup> Avenue  
Vancouver, BC  
V6P 6G1  
604-266-5322

**For Government  
Services**

**Ministry of Health**

1515 Blanshard Street  
Victoria, BC  
V8W 3C8  
1-800-465-4911  
(toll free in BC)  
250-952-1742 In Victoria  
or from other areas

**Ministry of  
Employment and  
Income Assistance**

PO Box 9058  
STN PROV GOVT  
Victoria, BC  
V8W 9E2  
250-356-7750

**Ministry of Children  
and Families**

PO Box 9770  
STN PROV GOVT  
Victoria, BC  
V8W 9S5  
250-387-7027 in Victoria  
877-387-7027 (toll free  
outside Greater Victoria)  
*MCF.Correspondence  
Management@gov.bc.ca*

**Minister of State for  
Child Care**

PO Box 9062  
STN PROV GOVT  
Victoria, BC  
V8W 9E2  
250-356-7662

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Western Institute for  
the Deaf and Hard of  
Hearing**

2125 West 7<sup>th</sup> Avenue  
Vancouver, BC  
V6K 1X9  
604-736-7391  
604-736-2527 TTY  
[info@widhh.com](mailto:info@widhh.com)  
[www.widhh.com](http://www.widhh.com)

**WIDHH-Okanagan  
Office**

120-1735 Dolphin  
Avenue  
Kelowna BC  
V1Y 8A6  
250-763-3562  
[lscott@widhh.com](mailto:lscott@widhh.com)



**For Individual, Youth,  
Family and Group  
Support**

**CHHA Manitoba  
Chapter**

c/o Society for  
Manitobans with  
Disabilities  
Deaf and Hard of  
Hearing Services  
825 Sherbrooke Street  
Winnipeg, MB  
R3A 1M5  
204-975-3037  
[mbchha@mts.net](mailto:mbchha@mts.net)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA Manitoba  
Chapter**

c/o Society for  
Manitobans with  
Disabilities  
Deaf and Hard of  
Hearing Services  
825 Sherbrooke Street  
Winnipeg, MB  
R3A 1M5  
204-975-3037  
[mbchha@mts.net](mailto:mbchha@mts.net)

**CHHA National Office**

1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**Manitoba Speech and  
Hearing Association**

2-333 Vaughan Street  
Winnipeg, MB  
R3B 3J9  
204-453-4539  
[office@msha.ca](mailto:office@msha.ca)  
[www.msha.ca](http://www.msha.ca)

**Consumer and  
Corporate Affairs – A  
Division of Manitoba  
Finance**

Consumer's Bureau  
302-258 Portage Avenue  
Winnipeg, MB  
R3C 0B6  
1-800-782-0067  
[consumersbureau@gov.man.ca](mailto:consumersbureau@gov.man.ca)  
<http://www.gov.mb.ca/finance/cca/consumb/acts/haa.html>

**Manitoba Human  
Rights Commission**

7th Flr-175 Hargrave  
Winnipeg, MB  
R3C 3R8  
204-945-3007  
1-888-884-8681  
(toll free in Manitoba)  
204-945-3442 TTY  
[hrc@gov.mb.ca](mailto:hrc@gov.mb.ca)

**For Government  
services**

**Deaf/Hard of Hearing  
Services**

**Program and Student  
Services Branch  
Manitoba Education,  
Citizenship and Youth**  
206-1181 Portage Avenue  
Winnipeg, MB  
R3G 0T3  
204-945-2051  
[kpriestley@gov.mb.ca](mailto:kpriestley@gov.mb.ca)

**Disabilities Issues  
Office**

Room 630-240 Graham  
Avenue  
Winnipeg MB  
R3C 0J7  
204-945-7613  
204-948-2901 TTY  
[dio@gov.mb.ca](mailto:dio@gov.mb.ca)  
[www.gov.mb.ca/dio/](http://www.gov.mb.ca/dio/)

**Manitoba Hearing Aid  
Program**

(for children under 18)  
1-800-392-1207  
Ext. 7365  
(toll free in Manitoba)

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Society for  
Manitobans with  
Disabilities**

**Deaf and hard of hearing  
Services**  
825 Sherbrooke Street  
Winnipeg, MB  
R3A 1M5  
1-866-282-8041 (toll free)  
[info@smd.mb.ca](mailto:info@smd.mb.ca)  
<http://www.smd.mb.ca/>

**Central Speech and  
Hearing Clinic  
(Auditory Therapy and  
Cochlear Implants)**

Unit 2  
1325 Markham Road  
Winnipeg, MB  
R3T 4J6  
204-275-7436  
[info@centralspeech.ca](mailto:info@centralspeech.ca)  
[www.centralspeechandhearingclinic.com](http://www.centralspeechandhearingclinic.com)



**For Individual, Youth,  
Family and Group  
Support**

**New Brunswick  
Chapter**

201-400 Douglas Street  
Saint John, NB  
E2K 1E7  
506-657-7643  
[winslow@nbnet.nb.ca](mailto:winslow@nbnet.nb.ca)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA National Office**

1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**New Brunswick  
Association of Speech-  
Language Pathologists  
and Audiologists**

147 Ellerdale Avenue  
Moncton, NB  
E1A 3M8  
506-858-1788  
[nbasp@nb.aibn.com](mailto:nbasp@nb.aibn.com)

**New Brunswick  
Human Rights  
Commission**

8 Castle Street  
Central Mailing Room  
Box 5001  
Saint John, NB  
E2L 4Y9  
506-658-2414

**For Government  
services**

**Premier's Council on  
the Status of Disabled  
Persons**

**Type of Service:**  
Information and Referral  
to Appropriate Services  
440 King Street, Suite 648  
Fredericton, NB  
E3B 5H8  
1-800-442-4412  
[pcsd@gnb.ca](mailto:pcsd@gnb.ca)  
[www.gnb.ca/0048](http://www.gnb.ca/0048)

**Department of Post-  
Secondary Education  
and Training  
Training and  
Employment Support  
Services (TESS)**

**Type of Service:**  
Assessment; Financial  
and Career Counselling;  
Case Management  
770 Main Street, 4<sup>th</sup> Floor  
Assumption Building  
P. O. Box 5001  
Moncton, NB  
E1C 8R3  
506-856-2512  
[michelle.doucet@gnb.ca](mailto:michelle.doucet@gnb.ca)

**Educational Services  
for Students who are  
Deaf and Hard of  
Hearing**

P. O. Box 6000  
Fredericton, NB  
E3B 5H1  
506-444-4712  
[joan.skinner@gnb.ca](mailto:joan.skinner@gnb.ca)  
[www.apsea.ca](http://www.apsea.ca)

**Office of Human  
Resources  
Equal Employment  
Opportunity Program**

Official Languages and  
Workplace Equity  
P. O. Box 6000  
Fredericton, NB  
E3B 5H1  
506-453-2264  
[EEO-EAE@gnb.ca](mailto:EEO-EAE@gnb.ca)  
[www.gnb.ca/0163/eeo/eeo-e.asp](http://www.gnb.ca/0163/eeo/eeo-e.asp)

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**South-East Deaf and  
Hard of Hearing  
Services, Inc.**

1690 West Main Street  
Moncton, NB  
E1E 1G9  
506-859-2979  
506-859-6101 TTY  
[seds@nb.aibn.com](mailto:seds@nb.aibn.com)  
<http://www.south-eastdeaf.nb.ca/equip.htm>

**St. John Deaf and Hard  
of Hearing Services, Inc.**

302-646 Fairville Boulevard  
Saint John, NB  
E2M 4Y7  
506-633-0599  
506-634-8037 TTY  
[sjdhs@nb.sympatico.ca](mailto:sjdhs@nb.sympatico.ca)  
<http://www.sjdhs.com/>



***For Individual, Youth,  
Family and Group  
Support***

**Newfoundland  
Chapter**

103-136 Crosbie Road  
St. John's, NL  
A1B 3K3  
1-888-753-3224  
[chhanl@nfld.net](mailto:chhanl@nfld.net)  
[www.chha-nl.nl.ca](http://www.chha-nl.nl.ca)

***For Hearing  
Awareness Materials,  
Advocacy and  
Statistics***

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

***For Complaints***

**Newfoundland and  
Labrador Association  
of Speech-Language  
Pathologists and  
Audiologists**

P.O. Box 21212  
St. John's, NL  
A1A 5B2  
[info@nlaslpa.ca](mailto:info@nlaslpa.ca)  
<http://www.nlaslpa.ca/>

**Health and  
Community Services,  
Newfoundland and  
Labrador Hearing Aid  
Dealers Board**

P.O. Box 28159  
Avalon Mall Postal Outlet  
48 Kentmount Road  
St. John's, NL  
A1B 1X0  
<http://www.health.gov.nl.ca/health/divisions/govagency/relations.htm#boards>

**Human Rights  
Commission**

P.O. Box 8700  
St. John's, NL  
A1B 4J6  
1-800-563-5808  
<http://www.justice.gov.nl.ca/hrc/HRCContact.htm>

***For Government  
services***

**The Department of  
Human Resources,  
Labor and  
Employment**

3<sup>rd</sup> floor, West Block  
Confederation Building  
P.O. Box 8700  
St. John's, NL  
A1B 4J6  
709-729-2480  
[kenobrien@gov.nl.ca](mailto:kenobrien@gov.nl.ca)  
<http://www.hrle.gov.nl.ca/hrle/>

**Health and  
Community Affairs**

Department of Health and  
Community Services  
Confederation Building  
1<sup>st</sup> floor West Block  
P.O. Box 8700  
St. John's, NL  
A1B 4J6  
709-729-5021  
[healthinfo@gov.nl.ca](mailto:healthinfo@gov.nl.ca)  
<http://www.health.gov.nl.ca/health/>

**Human Rights  
Commission**

P.O. Box 8700  
St. John's, NL  
A1B 4J6  
1-800-563-5808  
<http://www.justice.gov.nl.ca/hrc/HRCContact.htm>

***Street Address:*  
Human Rights  
Commission**

2<sup>nd</sup> floor, Beothuk Building  
20 Crosbie Place  
709-729-2709  
[humanrights@mail.gov.nl.ca](mailto:humanrights@mail.gov.nl.ca)  
<http://www.justice.gov.nl.ca/just/>

***For Referrals,  
Funding, Devices,  
Communication  
Strategies***

**Canadian Hard of  
Hearing Association –  
Newfoundland and  
Labrador**

103-136 Crosbie Road  
St. John's, NL  
A1B 3K3  
1-888-753-3224  
[chhanl@nfld.net](mailto:chhanl@nfld.net)  
[www.chha-nl.nl.ca](http://www.chha-nl.nl.ca)



***For Individual, Youth,  
Family and Group  
Support***

**CHHA-Yellowknife  
Branch**

5A Aven Court  
5710-50 Avenue  
Yellowknife, NT  
X1A 1E9  
867-873-4735  
[ebraden@ssimicro.com](mailto:ebraden@ssimicro.com)

***For Hearing  
Awareness Materials,  
Advocacy and  
Statistics***

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

***For Complaints***

**Association of  
Northwest Territorial  
Speech-Language  
Pathologists and  
Audiologists**

c/o Katie Scozzafava  
Stanton Medical Centre  
Speech Pathology  
Department  
550 Byrne Road, P.O. Box 10  
Yellowknife NT  
X1A 2N1  
867-669-3142  
[Katie\\_Scozzafava@gov.nt.ca](mailto:Katie_Scozzafava@gov.nt.ca)

**NWT Council for  
Persons with  
Disabilities**

P.O. Box 1387  
Yellowknife, NT  
X1A 2P1  
1-800-491-8885  
867 920-2674 TTY  
[disabilitynwt@yk.com](mailto:disabilitynwt@yk.com)  
[www.nwtability.ca/](http://www.nwtability.ca/)

***For Government  
services***

**Health and Social  
Services**

Box 1320  
Government of the NWT  
Yellowknife, NT  
X1A 2L9  
1-888-255-1010  
1-888-255-8211 TTY  
[www.hlthss.gov.nt.ca/  
default.htm](http://www.hlthss.gov.nt.ca/default.htm)

**Human Rights  
Commission**

PO Box 1860,  
Yellowknife, NT  
X1A 2P4  
1-888-669-5575  
[info@nwthumanrights.ca](mailto:info@nwthumanrights.ca)  
[www.nwthumanrights.ca/](http://www.nwthumanrights.ca/)

**Department of  
Education, Culture and  
Employment (ECE)  
*Learning Support for  
Persons with Disabilities  
Literacy and Adult Basic  
Education***

Education, Culture and  
Employment  
Government of the  
Northwest Territories  
P. O. Box 1320  
Yellowknife, NT  
X1A 2L9  
[www.ece.gov.nt.ca/Divisions/  
adult\\_literacy/Pages/  
\(ALBE\).htm](http://www.ece.gov.nt.ca/Divisions/<br/>adult_literacy/Pages/<br/>(ALBE).htm)

***For Referrals,  
Funding, Devices,  
Communication  
Strategies***

**Yellowknife  
Community  
Foundation:**

P.O. Box 1620  
4918-50<sup>th</sup> Street  
Yellowknife, NT  
X1A 2P2  
867-873-3441  
[theresa@averyco.nt.ca](mailto:theresa@averyco.nt.ca)  
[www.yellowknifecommunity  
foundation.ca/ykComm.htm](http://www.yellowknifecommunity<br/>foundation.ca/ykComm.htm)



**For Individual, Youth,  
Family and Group  
Support**

**Fundy Help Hearing  
Association**

RR#1  
Debert, NS  
B0M 1G0  
905-662-3322

**Parents of Hearing  
Impaired and Deaf  
Children**

630 Old Sackville Road  
Lower Sackville, NS  
B4C 2K3  
902-865-6029

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**Deafness Advocacy  
Association Nova  
Scotia**

1660 Hollis Street  
Suite 803  
Halifax, NS  
B3J 1V7  
902-425-0119 TTY  
902-425-0240 Voice  
902-425-0119  
Videophone  
[daans@ns.sympatico.ca](mailto:daans@ns.sympatico.ca)  
[www.daans.org](http://www.daans.org)

**For Complaints**

*N.S. does not have a  
licensing body. Address  
your concerns to:*

**Canadian Association  
of Speech-Language  
Pathologists and  
Audiologists**

401-200 Elgin Street  
Ottawa, ON  
K2P 1L5  
1-800-259-8519  
[caslpa@caslpa.ca](mailto:caslpa@caslpa.ca)  
<http://www.caslpa.ca/english/profession/complaints%20procedure.asp>

**NS Human Rights  
Commission**

6<sup>th</sup> Floor, Joseph Howe  
Building  
1690 Hollis Street  
P.O. Box 2221  
Halifax, NS  
B3J 3C4  
902-424-4111  
[hrcinquiries@gov.ns.ca](mailto:hrcinquiries@gov.ns.ca)  
<http://www.gov.ns.ca/humanrights/contact.htm>

**For Government  
services**

**Nova Scotia  
Department of  
Community Services**

Services for Persons with  
Disabilities  
Regional Offices  
1-877-424-1177  
<http://www.gov.ns.ca/coms/contactus/offices.html>

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Nova Scotia Hearing  
and Speech Centers**

<http://www.cdha.nshealth.ca/programsandservices/hearing/index.html>

**Society of Deaf and  
Hard of Hearing Nova  
Scotians:**

**Halifax office**

1657 Barrington Street  
Suite 117  
Halifax, NS  
B3J 2A1  
1-800-516-5551  
(within Nova Scotia only)  
902-422-7130 TTY  
[sdhhns@ns.sympatico.ca](mailto:sdhhns@ns.sympatico.ca)  
[www.sdhhns.org](http://www.sdhhns.org)

**Cape Breton office**

56 Nepean Street  
Sydney, NS  
B1P 6A8  
902-564-0003 V/FAX  
902-564-0486 TTY  
[cbdeaf@ns.sympatico.ca](mailto:cbdeaf@ns.sympatico.ca)  
[www.sdhhns.org](http://www.sdhhns.org)



***For Individual, Youth,  
Family and Group  
Support***

**CHHA-Yellowknife  
Branch**

5A Aven Court  
5710-50 Avenue  
Yellowknife, NT  
X1A 1E9  
867-873-4735  
[ebraden@ssimicro.com](mailto:ebraden@ssimicro.com)

***For Hearing  
Awareness Materials,  
Advocacy and  
Statistics***

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

***For Complaints***

*Nunavut does not have  
a licensing body. Address  
your concerns to:*

**Canadian Association  
of Speech-Language  
Pathologists and  
Audiologists**

401-200 Elgin Street  
Ottawa, ON  
K2P 1L5  
1-800-259-8519  
[caslpa@caslpa.ca](mailto:caslpa@caslpa.ca)  
[http://www.caslpa.ca/  
english/profession/  
complaints%20procedure.asp](http://www.caslpa.ca/english/profession/complaints%20procedure.asp)

**Human Rights  
Tribunal (Department  
of Justice)**

Bag 1000 STN 500  
Iqaluit, Nunavut  
X0A 0H0  
1-866-413-6478

***For Government  
services***

**Department of Health  
& Social Services  
H&SS HEADQUARTERS  
~ Iqaluit**

867-975-5700  
[www.gov.nu.ca/Nunavut/  
English/contacts/](http://www.gov.nu.ca/Nunavut/English/contacts/)  
[www.gov.nu.ca/hsssite/  
hssmain.shtml](http://www.gov.nu.ca/hsssite/hssmain.shtml)

***For Referrals,  
Funding, Devices,  
Communication  
Strategies***

**Hearing Services**

Second Floor Royal Centre  
204-4114 Fourth Avenue  
Box 2703  
Whitehorse, YK  
Y1A 2C6  
1-800-661-0408 local 5913  
[www.hss.gov.yk.ca/  
programs/insured\\_hearing/  
hearing/](http://www.hss.gov.yk.ca/programs/insured_hearing/hearing/)



**For Individual, Youth,  
Family and Group  
Support**

**CHHA Ontario Chapter  
(8 Branches)**

101-435 Notre Dame  
Avenue  
Sudbury, ON  
P3C 5K6  
1-866-300-2442  
[kimscott@vianet.ca](mailto:kimscott@vianet.ca)  
<http://www.chha.on.ca>

**VOICE for Hearing  
Impaired Children**

(14 Chapters in Ontario)  
701-161 Eglinton Avenue E  
Toronto, ON  
M4P 1J5  
416-487-7719  
[info@voicefordeafkids.com](mailto:info@voicefordeafkids.com)  
<http://www.voicefordeafkids.com/clouds/frameset.html>

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA National Office**  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**College of  
Audiologists and  
Speech-Language  
Pathologists of  
Ontario (CASLPO)**  
3080 Yonge Street  
Suite 5060  
Toronto, ON  
M4N 3N1  
1-800-993-9459  
[caslpo@caslpo.com](mailto:caslpo@caslpo.com)  
<http://www.caslpo.com/index.html>

**Health Professions  
Regulatory Advisory  
Council (Hearing aid  
dispensing regulation)**

Health Professions  
Regulatory Advisory  
Council  
55 St. Clair Avenue West  
Suite 806 Box 18  
Toronto, ON  
M4V 2Y7  
1-888-377-7746  
[HPRACWebmaster@moh.gov.on.ca](mailto:HPRACWebmaster@moh.gov.on.ca)  
<http://www.hprac.org/english/>

**Ontario Human Rights  
Commission**

180 Dundas Street W.  
8<sup>th</sup> Floor  
Toronto, ON  
M7A 2R9  
1-800-387-9080  
1-800-308-5561 TTY  
[info@ohrc.on.ca](mailto:info@ohrc.on.ca)  
<http://www.ohrc.on.ca/english/about/contact.shtml>

**For Government  
services**

**Accessibility  
Directorate of Ontario**

Ministry of Community  
and Social Services  
400 University Avenue  
3<sup>rd</sup> Floor  
Toronto, ON  
M7A 2R9  
1-888-520-5828  
(toll-free in Ontario)  
1-888-335-6611 TTY  
(toll-free in Ontario)  
[eoinfo@css.gov.on.ca](mailto:eoinfo@css.gov.on.ca)  
[www.mcscs.gov.on.ca/accessibility/index.html](http://www.mcscs.gov.on.ca/accessibility/index.html)

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Association of  
Hearing Instrument  
Practitioners of Ontario**

55 Mary Street West  
Suite 209  
Lindsay, ON  
K9V 5Z6  
1-888-745-AHIP  
[ahip@bellnet.ca](mailto:ahip@bellnet.ca)  
<http://www.ahip.ca/>

**Canadian Hearing  
Society (26 Branches)  
Head Office**

271 Spadina Road  
Toronto, ON  
M5R 2V3  
416-928-2500  
416-964-0023 TTY  
[office@toronto.chs.ca](mailto:office@toronto.chs.ca)  
<http://www.chs.ca/offices/toronto/index.html>



**For Individual, Youth,  
Family and Group  
Support**

**CHHA PEI Chapter**  
RR 1, Augustine Cove  
Borden-Carleton, PE  
COB 1X0  
902-855-2382  
[annmerdon@pei.sympatico.ca](mailto:annmerdon@pei.sympatico.ca)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

**CHHA National Office**  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**PEI does not have a  
licensing body. Address  
your concerns to:**

**Canadian Association  
of Speech-Language  
Pathologists and  
Audiologists**  
401-200 Elgin Street  
Ottawa, ON K2P 1L5  
1-800-259-8519  
[caslpa@caslpa.ca](mailto:caslpa@caslpa.ca)  
<http://www.caslpa.ca/english/profession/complaints%20procedure.asp>

**PEI Human Rights  
Commission**

53 Water Street  
PO Box 2000  
Charlottetown PE  
C1A 7N8  
1-800-237-5031  
(Toll Free in PEI)  
[peih@isn.net](mailto:peih@isn.net)  
<http://www.gov.pe.ca/humanrights/>

**For Government  
services**

**PEI Disability Support  
program**

<http://www.gov.pe.ca/hss/peidsp/>

**Charlottetown Office**  
902-368-5996

**Summerside Office**  
902-432-2740

**Souris Office**  
902-687-7016

**Montague Office**  
902-838-0703  
or 687-7016

**West Prince Office**  
902-859-8862

**Department of Social  
Services and Seniors**

2<sup>nd</sup> Floor, Jones Building  
11 Kent Street  
PO Box 2000,  
Charlottetown, PE  
C1A 7N8  
902-368-6130

**Department of  
Education – Student  
Services Division  
(H E.A.R.) Hearing  
Education Auditory  
Resources**

335 Queen Street  
Charlottetown, PE  
C1A 4C5  
902-368-4638  
[cmperry@gov.pe.ca](mailto:cmperry@gov.pe.ca)

**General Inquiries**

**Island Information  
Service**

P.O. Box 2000  
Charlottetown, PE  
C1A 7N8  
902-368-4000  
[Island@gov.pe.ca](http://Island@gov.pe.ca)

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Audiology Associates**  
27 St. Peters Road  
Charlottetown, PE  
C1A 5N1  
902-892-6989

**Beltone Hearing Aid  
Service Center**

199 Grafton Street  
Suite 304  
Charlottetown, PE  
C1A 1L2  
902-894-8455

**Prince Edward Island  
Speech and Hearing  
Association (PEISHA)**

Att: Speech & Language  
Services  
Eastern Kings Health  
PO Box 2000  
Charlottetown, PE  
C1A 7N8  
902-368-6465  
[l/keel-hale@ihis.org](mailto:l/keel-hale@ihis.org)

**PEI Council of the  
Disabled**

25 University Avenue  
Suite 300  
P.O. Box 2128  
Charlottetown, PE  
C1A 7N7  
902-892-9149  
[peicod@peicod.pe.ca](mailto:peicod@peicod.pe.ca)  
[www.peicod.pe.ca](http://www.peicod.pe.ca)



**For Individual, Youth,  
Family and Group  
Support –  
Pour l'appui  
d'individu, de  
jeunesse, de famille  
et de groupe**

**AMEC Outaouais**

462, rue Castillon  
Gatineau, QC  
J8M 1Y5  
613-841-8001  
[LNormand@justice.gc.ca](mailto:LNormand@justice.gc.ca)

**Communicaid for  
Hearing Impaired  
Persons (CHIP)**

3500, boulevard Décarie  
Montréal, QC  
H4A 3J5  
514-482-0500, poste 215  
[info@hearhear.org](mailto:info@hearhear.org)  
<http://hearhear.org/>

**Association du Québec  
pour enfants avec  
problèmes auditifs  
(AQEPA) Secrétariat  
provincial**

3700, rue Berri  
bureau A-446  
Montréal, QC  
H2L 4G9  
514-842-8706 ATS  
514-842-4006 Voix  
[aqepa@qc.aira.com](mailto:aqepa@qc.aira.com)  
[www.surdite.org/aqepa](http://www.surdite.org/aqepa)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics –  
Pour des publications  
et statistiques au sujet  
de la déficience auditive**

**AMEC Québec**

25, rue Des Rapides  
Gatineau, QC J8T 5K2  
613-944-4220 Voix  
613-943-4292 TTY  
[president@chha.ca](mailto:president@chha.ca)

**Association des  
Malentendants du  
Québec (ADSMQ)**

775, rue St-Viator  
Porte 17, local 163  
Charlesbourg, QC G2L 2S2  
418-623-7377 ATS  
418-623-9801 poste 595  
Voix  
[www.sympatico.ca/adsmq/  
assoc/](http://www.sympatico.ca/adsmq/assoc/)

**For Complaints –  
Pour déposer des  
plaintes**

**Ordre des orthopho-  
nistes et audiologistes  
du Québec (OOAQ)**

235, boulevard René-  
Lévesque, bureau 601  
Montréal, QC H2X 1N8  
514-282-9123  
[info@ooaq.qc.ca](mailto:info@ooaq.qc.ca)  
<http://www.ooaq.qc.ca>

**Ordre des audiopro-  
thésistes du Québec**

11305, rue Notre-Dame  
Est, bureau 102  
Montréal, QC H1B 2W4  
514-640-5117  
<http://www.ordreaudio.qc.ca>

**For Government  
services –  
Pour obtenir des  
services du  
gouvernement**

**Comité d'adaptation  
de la main-d'oeuvre  
(CAMO) pour person-  
nes handicapées**

55, avenue du Mont-  
Royal Ouest  
Bureau 1000, 10<sup>e</sup> étage  
Montréal, QC H2T 2S6  
514-522-3310  
[camo@camo.qc.ca](mailto:camo@camo.qc.ca)  
<http://www.camo.qc.ca/>

**Office des personnes  
handicapées**

Direction du partenariat et  
de l'intervention individuelle  
309, rue Brock  
Drummondville, QC J2B1C5  
1-800-567-1465 Voix  
1 800 567-1477 ATS  
[http://ophq.gouv.qc.ca/  
joindre/formulaire\\_soutien.asp](http://ophq.gouv.qc.ca/joindre/formulaire_soutien.asp)

**For Referrals,  
Funding, Devices,  
Communication  
Strategies –  
Pour obtenir des  
références, disposi-  
tifs et stratégies de  
communication**

**L'Institut Raymond-  
Dewar**

3600, rue Berri, Local A-464  
Montréal, QC H2L 4G9  
514-284-2214 poste 3608  
Voix  
514-284-3747 poste 3608  
ATS  
[magasin@surdite.org](mailto:magasin@surdite.org)  
[http://www.surdite.org/  
magasin/](http://www.surdite.org/magasin/)



**For Individual, Youth,  
Family and Group  
Support**

**CHHA Regina and  
District Branch**

c/o 2341 Broad Street  
Regina, SK  
S4P 1Y9  
1-800-565-3323  
[glotchha@sasktel.net](mailto:glotchha@sasktel.net)

**Saskatchewan  
Cochlear Implant  
Program**

Royal University Hospital  
Room 21, Ellis Hall  
Saskatoon, SK  
S7N 0W8  
306-655-1320  
[lynne.brewster@usask.ca](mailto:lynne.brewster@usask.ca)  
[charlotte.douglas@saskatoonhealthregion.ca](mailto:charlotte.douglas@saskatoonhealthregion.ca)

**For Hearing  
Awareness Materials,  
Advocacy and  
Statistics**

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

**For Complaints**

**Saskatchewan  
Association of Speech-  
Language Pathologists  
and Audiologists**

Box 3357  
Regina, SK  
S3P 3H1  
306-757-3990  
[saspa@sasktel.net](mailto:saspa@sasktel.net)

**Saskatchewan Hearing  
Instrument Practitioners  
Society (SHIPS)**

#103-1919 Rose Street  
Regina, SK  
S4P 3P1  
306-359-6003  
[cv.belton@mellor.ca](mailto:cv.belton@mellor.ca)

**Saskatchewan Human  
Rights Commission –  
Regina Office**

301-1942 Hamilton Street  
Regina, SK  
S4P 2C5  
1-800-667-8577  
306-787-8550 TTY  
[shrc@shrc.gov.sk.ca](mailto:shrc@shrc.gov.sk.ca)  
[http://www.gov.sk.ca/shrc/contact\\_us.html](http://www.gov.sk.ca/shrc/contact_us.html)

**Saskatchewan Human  
Rights Commission –  
Saskatoon Office**

8<sup>th</sup> Floor  
122-3<sup>rd</sup> Avenue North  
Saskatoon, SK  
S7K 2H6  
1-800-667-9249  
306-373-2119 TTY  
[shrc@shrc.gov.sk.ca](mailto:shrc@shrc.gov.sk.ca)  
[www.gov.sk.ca/shrc](http://www.gov.sk.ca/shrc)

**For Government  
services**

**Saskatoon Health  
Region**

Social Work Services  
306-655-3300  
[www.saskatoonhealthregion.ca](http://www.saskatoonhealthregion.ca)

**Saskatchewan Hearing  
Health Services**

Hearing Aid Plan (HAP)  
122-3<sup>rd</sup> Avenue North  
Saskatoon, SK  
S7K 2H6  
306-655-4170  
306-655-4170 TTY

**For Referrals,  
Funding, Devices,  
Communication  
Strategies**

**Saskatchewan Deaf  
and Hard of Hearing  
Services**

Regina Office:  
2341 Broad Street  
Regina, SK  
S4P 1Y9  
1-800-565-3323  
1-888-272-9116  
Toll Free TTY:  
[regina@sdhhs.com](mailto:regina@sdhhs.com)  
<http://www.sdhhs.com/index.html>

**Saskatoon Office:**

#3-511 1<sup>st</sup> Avenue North  
Saskatoon, SK  
S7K 1X5  
1-800-667-6575  
[saskatoon@sdhhs.com](mailto:saskatoon@sdhhs.com)  
<http://www.sdhhs.com/>

**Moose Jaw Office:**

220 Fairford Street East  
Moose Jaw, SK  
S6H 6H2  
306-691-0312  
[saskdeaf@sasktel.net](mailto:saskdeaf@sasktel.net)  
<http://www.sdhhs.com/>



***For Individual, Youth,  
Family and Group  
Support***

**CHHA-Yellowknife  
Branch**  
5A Aven Court  
5710-50 Avenue  
Yellowknife, NT  
X1A 1E9  
867-873-4735  
[ebraden@ssimicro.com](mailto:ebraden@ssimicro.com)

***For Hearing  
Awareness Materials,  
Advocacy and  
Statistics***

CHHA National Office  
1-800-263-8068  
613-526-2692 TTY  
[chhanational@chha.ca](mailto:chhanational@chha.ca)  
[www.chha.ca](http://www.chha.ca)

***For Complaints***

*YK does not have a  
licensing body. Address  
your concerns to:*

**Yukon Speech-  
Language Pathology  
and Audiology  
Association (YSLPAA)**  
c/o Wendy Kitchen  
Special Programs,  
Department of Education  
P.O. Box 2703  
Whitehorse, YK  
Y1A 2C6  
867-393-6423  
[wendy.kitchen@gov.yk.ca](mailto:wendy.kitchen@gov.yk.ca)

**Yukon Human Rights  
Commission**  
201-211 Hawkins Street  
Whitehorse, YK  
Y1A 1X3  
1-800-661-0535  
[humanrights@yhrc.yk.ca](mailto:humanrights@yhrc.yk.ca)  
[www.yhrc.yk.ca](http://www.yhrc.yk.ca)

***For Government  
services***

**Yukon Health and  
Social Services  
Hearing Services**  
204-4114-4<sup>th</sup> Avenue  
Whitehorse, YK  
Y1A 4N7  
867-667-5913  
[http://www.hss.gov.yk.ca/  
programs/social\\_services/  
disabilities/health\\_services/](http://www.hss.gov.yk.ca/programs/social_services/disabilities/health_services/)

***For Referrals,  
Funding, Devices,  
Communication  
Strategies***

**Yukon Health and  
Social Services**  
Hearing Services  
204-4114-4<sup>th</sup> Avenue  
Whitehorse, YK  
Y1A 4N7  
867-667-5913  
867-667-5922  
[http://www.hss.gov.yk.ca/  
programs/social\\_services/  
disabilities/health\\_services/](http://www.hss.gov.yk.ca/programs/social_services/disabilities/health_services/)

**CHHA-Yellowknife  
Branch**

5A Aven Court  
5710-50 Avenue  
Yellowknife, NT  
X1A 1E9  
867-873-4735  
[ebraden@ssimicro.com](mailto:ebraden@ssimicro.com)

**CHHA**  
CANADIAN HARD OF  
HEARING ASSOCIATION



**AMEC**  
L'ASSOCIATION DES  
MALENTENDANTS CANADIENS