



Canadian Hard of Hearing  
Association  
2009 Conference

# **Technology: The Gateway to Hearing Life**

**Registration Information**

Sheraton Hotel Newfoundland  
(formerly the Fairmont Newfoundland)  
St. John's, Newfoundland  
May 21-24, 2009



The Canadian Hard of Hearing Association

**Technology: The Gateway to Hearing Life**  
2009 CHHA Conference- St. John's, NL  
May 21-24, 2009

## 2009 CHHA Conference & AGM Information

### When?

May 21-24, 2009

### Hosted By:

Canadian Hard of Hearing Association in partnership with the CHHA: Newfoundland & Labrador Chapter.

### Where?

At the Sheraton Hotel Newfoundland (formerly the Fairmont Newfoundland), located in downtown St. John's, NL.

### Schedule of Events:

|                   |   |
|-------------------|---|
| Thursday – May 21 | Opening Ceremonies and Trade Show open to conference delegates.                   |
| Friday - May 22   | Opening Plenary Session followed by Workshops, Trade Show, and Silent Auction.    |
| Saturday – May 23 | Workshops, Silent Auction, Awards Banquet and Entertainment.                      |
| Sunday – May 24   | Tours, Details to Follow (Extra cost incurred not included with registration fee) |

**Full Registration Includes:** • Opening Reception on May 21 • Access to Trade Show • Opening Plenary Session on May 22 • Access to all Workshops and Scheduled Meals • Awards Ceremony and Banquet on May 23 • Access to Assistive Listening Devices and Captioning For All Scheduled Workshops and Events (excluding Tours)

### Special Programs:

The 2009 National Conference is pleased to offer a variety of programs this year:

|                |   |
|----------------|---|
| Workshops      | The theme for the 2009 Conference is “Technology: The Gateway to Hearing Life” and reflects the impact technology has on persons with hearing loss and their families. A full line-up of educational workshops has been scheduled for May 22 and May 23, 2009. Some of the topics to be discussed could include cochlear implants, tinnitus, captioning issues & accessibility, hearing aids, speech recognition software, etc. Young adult sessions are also included. |
| Trade Show     | A variety of booths representing the many areas that affect the everyday lives of hard of hearing people including displaying and demonstrating the latest technology.  |
| Silent Auction | A Silent Auction will take place with all the proceeds to offset the conference expenses.   |

### Contact Information:

For up to date information on the 2009 CHHA National Conference, please contact the CHHA National Office:

#### **Mailing Address:**

Canadian Hard of Hearing Association  
205-2415 Holly Lane, Ottawa, Ontario K1V 7P2

**Toll-Free:** 1-800-263-8068 (In Canada Only)

**Voice:** 613-526-1584 – **TTY:** 613-526-2692

**Fax:** 613-526-4718 – **Email:** [conference@chha.ca](mailto:conference@chha.ca)

## **CONFERENCE SPEAKERS**



### **RANDY RUTHERFORD**

Critically acclaimed and award winning solo performer, Randy Rutherford, mesmerizes audiences with humorous and beautifully crafted stories from his own life. An accomplished musician, Randy punctuates his narratives with snippets of popular songs as he brings to life unforgettable characters. He is a bravura performer whose monologues have been described as poignant, touching, and laugh-out-loud funny.

Randy Rutherford makes his home in the San Francisco Bay Area. He was a folksinger in Alaska during the 70s. After giving up music and performing because of a progressive hearing loss, he earned an MFA in Painting from California College of Arts and Crafts. He began to miss performing and returned to the stage in the early 90s. He has written two critically acclaimed autobiographical plays and is working on a third. "Arctic Tales" (working title) chronicles his days in Alaska as a hard of hearing folksinger.

### **PAUL & SALLY TAYLOR**

Paul and Sally Taylor are featured in the HBO Documentary entitled "Hear and Now." This film chronicles Paul & Sally's decision to undergo cochlear implant surgery. The film follows the couple's journey from a comfortable marriage of silence into a new, complex and challenging world of sound. For more information, please visit the "Hear and Now" website (<http://www.hbo.com/docs/programs/hearandnow/index.html>).



## **VENUE & ACCOMMODATIONS**

### **Location:**

115 Cavendish Square, St. John's, NL, A1C 5W8

Situated in the heart of St. John's, the oldest city in North America, the Sheraton Hotel Newfoundland (formerly the Fairmont Newfoundland) provides breathtaking views of the harbour, Signal Hill and the historic city center. Although Newfoundland is known as 'the rock' for its rugged terrain, it is home to Canada's friendliest souls. You'll find a host of them at Sheraton Hotel Newfoundland. Here in this perfect blend of rustic scenery and eastern Canadian hospitality, you'll discover a relaxed elegance that reflects the spirit of these shores.



### **Room Rates:**

The 2009 CHHA Newfoundland Conference has made arrangements to offer the following special room rates with the Sheraton Hotel Newfoundland.

| <b>Room Type</b>            | <b>Single Rate</b> | <b>Double Rate</b> |
|-----------------------------|--------------------|--------------------|
| Regular Room (City View)    | \$ 189.00          | \$ 189.00          |
| Deluxe Room (Harbour View)  | \$ 224.00          | \$ 224.00          |
| Gold Room (Concierge Floor) | \$ 289.00          | \$ 309.00          |
| One Bedroom Suite           | \$ 415.00          | \$ 415.00          |

Rates are subject to a City Hotel Room Tax and Harmonized Sales Tax. The guest room rates established for the CHHA Conference will be offered for a period of three days prior and three days after the program (based on availability).

Please remember to book your room by **April 30, 2009** to be guaranteed the rates listed above. Reservations received after April 30, 2009 will be confirmed on a space and rate availability basis only.

### **Reservations:**

Rooms can be reserved in two ways:

**1. Reserve and make changes to your reservation on-line.**

Online form is being developed and will be posted on our website soon.

**2. Reserve your room by Phone.**

Delegates can call Sheraton's Global Reservation Centre at **1-800-325-3535**.

When booking accommodations, it is imperative that the individual state the "2009 Canadian Hard of Hearing Association Conference" to receive the special rates.

## REGISTRATION INFORMATION

Participation is open to all persons interested in hearing loss or working in the field of hearing loss or hearing health related disorders.

### Registration Procedures

A registration form can be filled in and return it to CHHA National Office by fax (613-526-4718), e-mail ([conference@chha.ca](mailto:conference@chha.ca)) or by mail (205 – 2415 Holly Lane, Ottawa, Ontario, K1V 7P2). Payment may be made by credit card (VISA or MasterCard) or by cheque or money order payable to: **CHHA Conference**.

Canadian residents, paying with a credit card, you can also register over the phone by using our toll-free number 1-800-263-8068 or 613-526-1584 (outside Canada). All persons intending to attend the CHHA Conference must register including workshop presenters. All prices are in Canadian dollars and include a Goods & Services Tax (GST). Requests for refunds must be received in writing before **April 30, 2009** and will be subject to a cancellation fee of \$50.00. No refunds will be given for cancellation after this date or for non-attendance.

### Registration Rates (per delegate)

| Registration Type                      | Oct 1/08 to Apr 30/09 | May 1/09 to May 15/09 | After May 15/09 |
|--|-----------------------|-----------------------|-----------------|
| Adults (CHHA members)                  | \$250                 | \$280                 | \$310           |
| Adults (non-CHHA Members) <sup>1</sup> | \$275                 | \$305                 | \$335           |
| Adult Day Rate                         | \$125                 | \$125                 | \$125           |
| Student Rate <sup>2</sup>              | \$100                 | \$100                 | \$100           |
| Opening Ceremonies Only                | \$45                  | \$45                  | \$45            |
| Banquet Only                           | \$75                  | \$75                  | \$75            |

|                                 | Full Registration                   | Day Registration                    |
|---------------------------------|-------------------------------------|-------------------------------------|
| Workshops & Plenary Sessions    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Conference Program              | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Opening Ceremonies              | <input checked="" type="checkbox"/> |                                     |
| Conference Formal Banquet       | <input checked="" type="checkbox"/> |                                     |
| Scheduled Meals & Coffee Breaks | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Delegate's Bag                  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Name Badges                     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

### Notes:

1. Registration for **non-CHHA members** includes a one-year membership to CHHA national.
2. A **student** is defined as a holder of a student identification card from a recognized tertiary or secondary educational institution or international student card. Students must be studying full-time to qualify for the discounted rate. A copy of your student identification card is required when you submit your Registration Form. Without this copy, the full registration fee will be charged.

### Cancellation Policy

Requests for refunds must be received in writing before April 30, 2009 and will be subject to a cancellation fee of \$50.00. No refunds will be given for cancellation after April 30, 2009 or for non-attendance.

### Questions

Please call the CHHA National Office at 1-800-263-8068 (in Canada) or 613-526-1584. Our TTY number is 613-526-2692. Alternatively, you can send us an email at: [conference@chha.ca](mailto:conference@chha.ca).



The Canadian Hard of Hearing Association

Technology: The Gateway to Hearing Life  
2009 CHHA Conference- St. John's, NL  
May 21-24, 2009

**REGISTRATION FORM**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Email: \_\_\_\_\_ Telephone: \_\_\_\_\_  
Emergency Contact: \_\_\_\_\_ Contact Telephone: \_\_\_\_\_  
Dietary Requirements: \_\_\_\_\_  
Assistive Listening Equipment Required: \_\_\_\_\_  
Type of Coupler Required:  Neck Loop  Head Set  Silhouette

**REAL TIME CAPTIONING WILL BE PROVIDED**

This form may be faxed to 613-526-4718 or mailed to:  
**Canadian Hard of Hearing Association, 2415 Holly Lane, Suite 205, Ottawa, ON, K1V 7P2.** Questions? Please contact 1-800-263-8068 (in Canada) or 613-526-1584 or email us at the following address [conference@chha.ca](mailto:conference@chha.ca)

Payment may be made by credit card (VISA or MasterCard) or by cheque or money order payable to **CHHA Conference**. All registration rates include GST. Full registration includes: Opening Reception on May 21, Access to Trade Show, Opening Plenary Session on May 22, Access to all Workshops and scheduled meals, Awards Ceremony and Banquet on May 23, Access to Assistive Listening Devices and Captioning For All Scheduled Workshops and Events

**PAYMENT INFORMATION:**

Visa  MasterCard  Cheque/Money Order  
Name on Credit Card: \_\_\_\_\_  
Card Number: \_\_\_\_\_  
Expiry Date: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Total Payment: \$ \_\_\_\_\_

**2009 CHHA Conference Registration Rates**

|  | Oct 1/08<br>to<br>Apr 30/09 | May 1/09<br>To<br>May 15/09 | After<br>May 15/09 |
|--|-----------------------------|-----------------------------|--------------------|
| Adults (CHHA Members)                  | \$250                       | \$280                       | \$310              |
| Adults (non-CHHA Members) <sup>i</sup> | \$275                       | \$305                       | \$335              |
| Adult Day Rate                         | \$125                       | \$125                       | \$125              |
| Student Rate <sup>ii</sup>             | \$100                       | \$100                       | \$100              |
| Opening Ceremonies Only                | \$45                        | \$45                        | \$45               |
| Banquet Only                           | \$75                        | \$75                        | \$75               |

<sup>i</sup> Registration for non-member includes a one-year membership to CHHA National.

<sup>ii</sup> A student is defined as a holder of a student identification card from a recognized tertiary or secondary educational institution or international student card. Students must be studying full-time to qualify for the discounted rate. A copy of your student identification card is required when you submit your Registration Form. Without this copy, the full registration fee will be charged.

**CANCELLATION POLICY:**

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## **TRAVEL & TOURISM**

### **Newfoundland & Labrador:**

Newfoundland and Labrador is where the North American day dawns first. Remember, this is a big place. There are two parts to the province, Newfoundland, an island, and Labrador, a mainland which borders the province of Quebec. It is more than three times the total area of the Maritime Provinces (Nova Scotia, New Brunswick, and Prince Edward Island) and would rank fourth in size behind Alaska, Texas, and California if it were one of the United States. It is almost one-and-three-quarters times the size of Great Britain.

### **St. John's:**

St. John's – the capital – is closer to Greenland than to New York and closer to Ireland than to Chicago and it is also one of the oldest cities in North America. St. John's is located on the eastern tip of the Avalon Peninsula on the island of Newfoundland.

### **By Car, Ferry and Air:**

Visitors from the mainland (Canada or the U.S.) may choose to drive to North Sydney, Nova Scotia, and take a ferry run by Marine Atlantic ([www.marine-atlantic.ca](http://www.marine-atlantic.ca)). The ferry to Port-aux-Basques takes approximately 8 hours, but you will have another 10-hour drive to cross the island to St. John's. The ferry to Argentia takes approximately 14 hours and takes you to within a 1.5 hour drive of St. John's. You need to reserve so book well in advance!

From Port aux Basque on Newfoundland's west coast, the Trans Canada Highway links the island to St. John's, a distance of 905 km (543 miles). St. John's is Mile Zero. Don't forget to get your picture taken where Canada begins in the east! For those renting a vehicle, it is advisable for you to book as early as possible. Rental vehicles are limited and can be in high demand after May 15th.

St. John's aviation needs are met by the St. John's International Airport. A number of daily air travel connections can be found between St. John's and Halifax, Montreal, Ottawa, Toronto, Western Canada and New York.

For more information about St. John's and Newfoundland visit the following sites:

- Newfoundland & Labrador Tourism ([www.newfoundlandlabrador.com](http://www.newfoundlandlabrador.com))
- Destination St. John's ([www.destinationstjohns.com](http://www.destinationstjohns.com))
- City of St. John's ([www.stjohns.ca](http://www.stjohns.ca))
- St. John's International Airport ([www.stjohnsairport.com](http://www.stjohnsairport.com))

## **CONFERENCE TOURS**

The conference committee has been working hard to provide you with numerous tours opportunities for Sunday, May 24, 2009. Below you will see one tour which will need to be pre-booked.

### **Woody Island Rendezvous**

Why is Woody Island Resort different? It is different because it offers so many exciting attractions all at one destination. Situated on Woody Island in Placentia Bay, this quiet outpost community, which once boasted a population of 400, is one of hundreds of fishing villages from which people were relocated under the government resettlement program. Today it is home to mainly summer visitors. Woody Island Resort offers spectacular scenery, comfortable accommodations, excellent service, traditional Newfoundland meals, live entertainment, and a wide variety of activities. For more information, please visit their website: [www.woodyi.com](http://www.woodyi.com)

Overnight Package includes boat trip, accommodations and food, 1.5 hour scenic bus trip to the boat, tour and picture taking at an antique car museum at Vernon's Toy Shop. Please note that the tour will depart from the hotel at 8am on Sunday morning (May 24) and return at 5 pm on Monday (May 25).

**Price: \$ 209.00**

You may pre-register for this tour by contacting the CHHA National Office toll-free at 1-800-263-8068. Payment can be made by credit card or by cheque. If paying by cheque, payment can be sent to the following address:

Woody Island Tour  
c/o CHHA  
205 - 2435 Holly Lane  
Ottawa, ON, K1V 7P2  
Please make cheques payable to "CHHA Conference."

### **Additional Tours**

A tour booth will be set up in the registration area at the conference. You can register for a number of tours at the conference. Below you will see a list of tour options. Please check the company's website for more information:

- City of Legends and Far East of the Western World Tour  
Cape Spear, Signal Hill and downtown St. John's ([www.mccarthyparty.com](http://www.mccarthyparty.com))
- Gatherall's Puffin & Whale Watch ([www.gatheralls.com](http://www.gatheralls.com))
- Johnson Geo Centre and Geo Park - View the story of the Titanic!  
([www.geocentre.ca](http://www.geocentre.ca))
- Kayak Tours ([www.wildnfld.ca](http://www.wildnfld.ca))
- O'Brien's Whale and Bird Tours ([www.obriensboattours.com](http://www.obriensboattours.com))
- Railway Coastal Museum - Newfoundland's Most Fascinating Story  
([www.railwaycoastalmuseum.ca](http://www.railwaycoastalmuseum.ca))
- St. John's Harbour, Pier 7 - Iceberg Quest Ocean Tours  
([www.icebergquest.com](http://www.icebergquest.com))